Care Connection Case Manager can help the child and family to:

- · Find a pediatrician or family practice doctor
- · Find specialty medical care
- · Coordinate specialty care services
- · Learn about their health insurance choices
- · Become familiar with the health insurance that they have
- Explore health care payment options for services not covered by their health insurance
- Find information about and refer to community resources
- Talk to schools, doctors, and others
- Plan for the child's future
- · Solve problems when they come up
- Find someone to listen when they do not know where to turn
- Connect with other families experiencing similar situations

Service Areas

Information, Referrals, and Care Coordination for Children and Youth with Special Health Care Needs

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Roanoke Area



Visit: <u>www.vdh.virginia.gov/care-</u> connection-for-children/



Richmond, VA 804-827-1795

Toll Free: 1-866-737-5965

Roanoke, VA 540-769-0972 Toll Free: 1-866-906-2999 Hampton Roads

Southwest Virginia

Bristol, VA 276-645-4900

Toll Free: 1-800-704-1285

Norfolk, VA 757-668-7132

Toll Free: 1-800-864-8903

